

Unemployment Insurance (UI) and Pandemic Unemployment Assistance (PUA) Payments for Claimants Under CARES Act Could Be Impacted by Quarter Change

Federal and state law requires that the Nevada Department of Employment, Training and Rehabilitation (DETR) redetermine eligibility on a quarterly basis for regular unemployment, Pandemic Unemployment Assistance (PUA), Pandemic Emergency Unemployment Compensation (PEUC), and State Extended benefits (SEB). The new claim quarter became effective on July 5, 2020. Some Nevada UI.nv.gov and Employnv.gov claimants may see changes on their claims going forward, due to federal and state requirements.

Unemployment Insurance Claimants filing on UI.nv.gov for Pandemic Emergency Unemployment Compensation (PEUC) or State Extended Benefits (SEB) may see a new link on their Customer Menu page. The new link is called “File a New Unemployment Insurance Claim”. The ui.nv.gov system will automatically show this link if a claimant has potential eligibility for a new regular UI claim. If a claimant is presented this link, then claimants must follow that path to check for new UI eligibility.



UINV Claimants must follow the “FILE a New Unemployment Insurance Claim” link to check for new eligibility. Some claimants may remain eligible for Pandemic Emergency Unemployment Compensation or State Extended Benefits or may be required to change to regular unemployment

compensation. Claimants may also see their weekly benefit amounts change if they are eligible for a new UI claim. This will be determined by the base period covered employment wages used to build the new UI claim. The base period is defined as the first four of the last five completed calendar quarters immediately preceding your initial claim for benefits.

All claimants should select this link when presented at change of quarter so the system can determine if they are eligible for a new UI claim. If new monetary entitlement is determined, a new monetary determination will be mailed to the claimant. After the new claim has been filed, if the claimant is defined not to be monetarily eligible for regular unemployment compensation, they may still be able to be paid under their PEUC or SEB claim.

Pandemic Unemployment Assistance (PUA claimants filing on Employnv.gov: Individuals whose PUA claims may be impacted by the quarter change will receive a message at the end of their Weekly Certification Filing Process. The “Important Action to Take” message will advise PUA claimants that they may have UI eligibility and will need to file a claim at ui.nv.gov. For PUA claim filers who receive the below messaging, their claim will not release payment as potential regular UI eligibility was detected. Claimants who receive this message are instructed to contact UI to file a regular claim. The message claimants will receive is below:

Important Action To Take

The Department's quarterly wage report indicates that starting 7/5/2020 you may be eligible for a regular Unemployment benefit claim. Please file your claim online at ui.nv.gov or contact the Nevada Unemployment Insurance Call Center to file your regular unemployment claim before 8:00pm on 7/17/2020. You must complete the regular unemployment claim in order to continue to receive unemployment benefits.

If you wish to file over the telephone, please be aware that wait times are high and that there may be a delay in your ability to file your claim.

- Northern Nevada (775) 684-0350
- Southern Nevada (775) 486-0350
- Rural Nevada & Out-of-State (888) 890-8211

Individuals can file a regular UI claim online at ui.nv.gov or by calling the UI Claims Call Center between 8 a.m. and 8 p.m., Monday through Friday and Saturday between 8 a.m. and noon. Northern UI Call Center: (775) 684-0350; Southern UI Call Center: (702) 486-0350; Rural areas and Out-of-State: (888) 890-8211.

PUA recipients can file online at www.employnv.gov or call the PUA Call Center at (800) 603-9681 between 8 a.m. and 8 p.m., Monday through Friday, and Saturday between 8 a.m. and noon.

Please remember to file a continued weekly claim for each week that you are requesting payment of benefits. Failure to file weekly claims may result in claimants not receiving benefits, as DETR cannot pay benefits for weeks which have not been properly certified.

PUA claimants who become eligible for the new regular UI claim, simply file continued claim weeks on the new claim and cease filing for PUA benefits. Individuals are prohibited from receiving unemployment insurance benefits for the same claim weeks on two separate programs. For PUA recipients who are found to be ineligible for a new UI claim at change of quarter, you will be required to upload your ineligible determination to your PUA claim within the EmployNV application. The PUA claim will be reviewed for continuing eligibility and released if appropriate once the claim review has been completed.

To view more information on the Quarter Change and announcements and access essential resources, visit detr.nv.gov/coronavirus