



Telephone Claims Center Hours of Operation



Claim Filing Hours: Monday-Tuesday 8:00 a.m. to 5:00 p.m.
Customer Service Hours: Monday-Friday 8:00 a.m. to 5:00 p.m.

Staff assisted claim filing through the Call Center is no longer available Wednesday through Friday; only general information calls will be processed. Claimants are encouraged to file new claims, reopen existing claims, and file weekly claims through the easy-to-use UInv online self-service claim filing system. Claimants can register to use the UInv self-service system by accessing ui.nv.gov. In addition to claim filing, the UInv self-service system allows users to easily track UI benefit payments, receive general information regarding claim status, check remaining claim balance, and access 1099G tax forms.

Northern Nevada -- (775) 684-0350
Southern Nevada -- (702) 486-0350
Rural Nevada & Out-of-State -- (888) 890-8211