

## Vocational Rehabilitation

### STRATEGIC PRIORITIES 2023

#### **PRIORITY #1 REBUILD DETR STAFF**

1. Develop VR Specific Leadership Training
2. Implementing New Recruitment & Retention Strategies
3. Creating New Recruitment Tools
4. Career Development & Resources for Existing Staff
5. Organize In-Service Conference for all VR staff

#### **PRIORITY #2 MODERNIZE AND INNOVATE**

1. Reimagining Employer Engagement Team
2. Rethinking Traditional Roles
3. Increasing Visibility of VR
4. Employer Recognition Initiative

#### **PRIORITY #3 CLIENT CENTERED DESIGN**

1. Optimizing Client Communication
2. Implementing Legislative Gains
3. Streamlining VR Process to Personalize Client Needs
4. Client Centered System Enhancements

#### **PRIORITY #4 ACCOUNTABILITY & TRANSPARENCY**

1. Expand & Optimize Quality Assurance Team
2. Improve reporting platform and active utilization
3. Improved Engagement w/ Community Stakeholders
4. Continued Transparency of VR Strategic Plan

#### **PRIORITY #5 IMPROVING PERFORMANCE OUTCOMES & ENSURING COMPLIANCE**

1. LCB Audit Findings - Execute Implementation of Action Items
2. Expand & Increase Pre-ETS Services
3. Improve Tracking & Reporting of VR services
4. Increasing MSGs, Credential Attainment Rate & Successful Outcomes
5. Optimizing VR Fiscal Coding