# **NEVADA STATE REHABILITATION COUNCIL (N.S.R.C.)** WORK GROUP MEETING MINUTES TO DETERMINE THE STATISTICAL DATA TO BE INCLUDED IN THE 2021 NSRC ANNUAL REPORT

Friday, July 23, 2021 at 1 p.m.

## **COUNCIL MEMBERS PRESENT:**

David Nuestro (Vice-Chair) Mary Brabant Raquel O'Neill Drazen Elez Mechelle Merrill

# **COUNCIL MEMBERS ABSENT:**

None

## **GUESTS/PUBLIC:**

None

### STAFF:

Justin Taruc, Deputy Attorney General Javier Fernandez, Rehab. Division Liaison to N.S.R.C.

#### CALL TO ORDER, INTRODUCTIONS, AND VERIFY TIMELY POSTING OF AGENDA 1.

David Nuestro, Vice-Chair called the meeting to order at 1 p.m. Javier Fernandez NSRC Liaison called the role.

Mr. Fernandez determined a quorum was present and verified that the posting was completed on time in accordance with Open Meeting Law.

#### 2. FIRST PUBLIC COMMENT

There was no public comment.

#### DETERMINE THE STATISTICAL DATA TO BE INCLUDED IN THE 2021 NSRC ANNUAL REPORT 3.

Mechelle Merrill, Rehabilitation Division, Deputy Administrator began the discussion by reviewing last years 2021 NSRC Annual Report statistical data. Last year was a unique year to look at what was done if anything needs changing.

Ms. Merrill began the review with page 24, Keys to Successes in FFY20, 453 Clients Achieved Employment. \$13.69 was the Average Wage. 5,265 Clients were served. The symbols were changed to keys to success for as the theme. Statistics are offered above and beyond so the audience who views this document has more demographic information about the program. Each state has their own report with their own demographics.

Key Successes in FFY20					
•	453	Clients Achieved Employment			
0	\$13.69	Average Wage			
0	5,265	Clients Served			

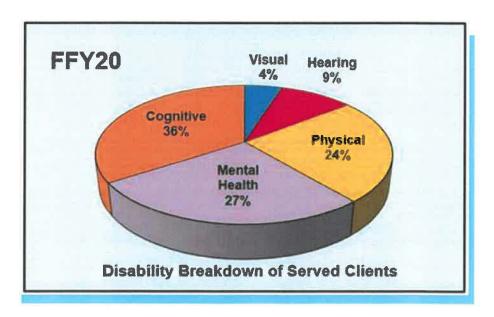
Average Cost per Case in FFY20 \$3,342 vocational rehabilitation. \$3,902 Supported Employment.



Average Cost per closed case in FFY20 \$3,085 Vocational Rehabilitation \$4,441 Support Employment

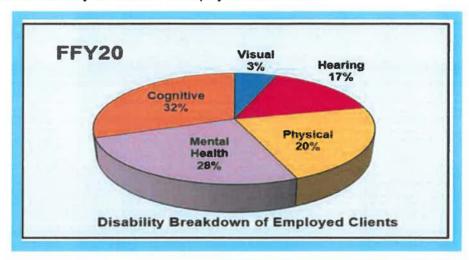


Page 25, shows a pie chart with multiple colors Disability Breakdown of Served Clients



36% Cognitive 24% Physical 27% Mental Health 9% Hearing 4% Visual

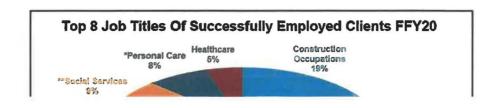
Pie chart of Disability Breakdown of Employed Clients Shows



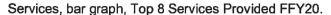
32% Cognitive 28% Mental Health 20% Physical 17% Hearing 3% Visual

Raquel asked if stats could be separated between The Bureau of Vocational Rehabilitation (BVR) and The Bureau of Services to the Blind and Visually Impaired (BSBVI) to showcase as they are different Bureau's. Are the pie charts also including those with multiple disabilities? Mechelle indicated yes, they are based on the individual's primary disability. Mechelle asked if under "Average Cost per Case in FFY" to add "Services to the Blind" totals (second box) Key Success to Success add stats for BVR & BSBVI. Drazan asked to wait to see the totals as those services are very low to not sque the totals. If they look to anemic leave as combined number. Add totals to second two boxes cost per case and cost per closed case. Add percentage of all client's that have more than 1 disability in the pie charts. Add pie chart for order of selection by category or significant or priority. Leave existing pie charts as is.

Page 26, Top 8 job titles of successfully employed clients FFY20.



Pie chart, 9% Social Services, 8% Personal Care, 5% Healthcare, 19% Construction Occupations, 11% Food Preparation, 29% Office/Administration, 10% Maintenance. Keep page as is.





Assessment 2,293, Transportation 1,744, Maintenance 1,235, Other Goods/Services 1,158, Job placement assistance 887, Occupational/Vocational Training 745, Job Search Assistance 681, Assistive Technology 595. Add comment each individual served may receive more than one service. Breakout each service (how did you get totals)? Move chart to its own page and list everything out.

Page 27, Equation. Students with disabilities who received pre-employment transition services (Pre-ETS) FFY20.



Students without open VR cases (374) + Students with open VR cases (854) = Total students served Pre-ETS (1,228).

1,228 students served Pre-Employment Transition Services. More than 3,300 individual services provided. \$1,205,426 spent on services provided.

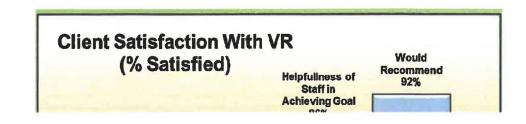
Display the box with data. No changes to this box. Add graphics of students.

Graphic of Supported Employment (SE) Outcomes.

Supp	orted Employ	ment (SE) C	utcomes	
	FFY17	FFY18	FFY19	FFY20
SE Clients Served	607	534	795	781
	FFY17	FFY18	FFY19	FFY20
SE Successful Closures	125	132	106	82

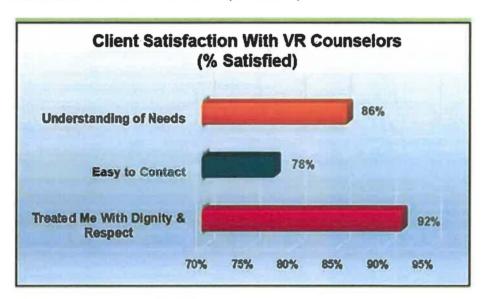
Box shows: FFY17 (607 clients served) (125 successful closures), FFY18 (534 clients served) (132 success closures, FFY19 (795 clients served) (106 successful closures), FFY20 (781 clients served) (82 successful closures). Add bullets points as to what strategies were used to achieve these goals. Add the definition of SE also.

Page 28, bar graph Client Satisfaction with VR (% Satisfied).



Graph shows: Overall services provided 74%, Overall VR experience 75%, Helpfulness of staff in achieving goal 86%, Would recommend 92%. Raquel suggested adding a bullet point on how BSBVI increased. Show current year and prior year comparison. Add bar/graph showing current year and prior year satisfactions.





Graph Shows: Understanding of needs 86%, easy to contact 78%, treated me with dignity 92%. Add bar/graph showing current year and prior year satisfactions. Maybe add a vacancies/attrition rates graph. Possibly add a BEN graph to illustrate their client satisfactions.

Page 29 tear out sheet. Keep page as is. Just update the data and content.

Draft changes to be made and presented in the September full council meeting. A motion was made by Raquel to have the program proceed as recommended; Mary seconded. All in favor, none opposed.

## 4. SECOND PUBLIC COMMENT

None

# 5. ADJOURNMENT

Meeting adjourned at 2:28 p.m.

# N.S.R.C. Working Group Meeting Minutes July 23, 2021

Edited By:	
JavierFernandez	
Javier Fernandez, N.S.R.C. Liaison	
Approved By:	
Office	
David Nuestro, Vice-Chair	