



## FPUC QUESTIONS?

**Call Centers:**  
**702-486-0350**  
**775-684-0350**  
**888-890-8211**  
**800-603-9681**

### Operating Hours:

**M – F 8 AM – 8 PM**  
**Sat. 8 AM – Noon**

### REMINDER:

**Due to a high volume  
of calls, you may  
experience longer  
waiting times.**

**NEVADA DEPARTMENT OF  
EMPLOYMENT, TRAINING &  
REHABILITATION**

[www.detr.nv.gov](http://www.detr.nv.gov)



# Federal Pandemic Unemployment Compensation (FPUC)

Federal Pandemic Unemployment Compensation (FPUC) is a new temporary federal program that is part of the CARES Act.

FPUC provides an additional \$600 per week to an individual collecting benefits under the following programs: Unemployment Insurance, State Extended Benefits (SEB), Trade Readjustment Allowances (TRA), and the new Pandemic Emergency Unemployment Compensation (PEUC) and Pandemic Unemployment Assistance (PUA) programs. **FPUC benefits to eligible claimants will be paid for the period starting the week ending April 4, 2020 thru the week ending July 25, 2020 for a total of 17 weeks based on each claimant's eligibility.** You must file your weekly claims and be eligible for one of the above benefit programs in order to receive the FPUC payments. Your FPUC benefit is in addition to your other approved program benefit.

#### ELIBILITY:

- If you are eligible and collecting benefits for unemployment insurance (UI), PEUC, PUA, SEB, or TRA your claim qualifies you to receive the weekly FPUC payment in addition to your weekly benefit amount.
  - First week payable for FPUC: Week ending 04/04/2020
  - Last week payable for FPUC: Week ending 07/25/2020

#### FPUC PAYMENTS:

- Your FPUC payments will be paid via the same method as you receive your UI, PEUC, SEB, PUA or TRA benefits.
- If you receive payments via the Nevada Unemployment Insurance Debit Card, you may check your updated balance and transaction record anytime day or night, even weekends and holidays, by visiting [www.bankofamerica.com/nevadauidebitcard](http://www.bankofamerica.com/nevadauidebitcard).

#### UI, PEUC, SEB, TRA Programs ([ui.nv.gov](http://ui.nv.gov)):

- FPUC payment information is not currently viewable on the Claimant Self Service (CSS) portal at [UI.NV.gov](http://UI.NV.gov). The Division is developing functionality to allow FPUC payments to be viewable in UInv and will update this information when it is available. In order to confirm you have received the weekly FPUC payment, please visit the Nevada Unemployment Insurance Debit Card site at [www.bankofamerica.com/nevadauidebitcard](http://www.bankofamerica.com/nevadauidebitcard).

UI Call Centers: 702-486-0350 | 775-684-0350 | 888-890-8211

#### PUA Program ([employnv.gov](http://employnv.gov)):

- FPUC payment information is viewable on the claimant portal at [employnv.gov](http://employnv.gov).  
PUA Call Center: 800-603-9681

**NOTE:** Information on CARES act programs will be updated to the DETR COVID-webpage at [detr.nv.gov/coronavirus](http://detr.nv.gov/coronavirus).