



# Nevada Unemployment Insurance for EMPLOYERS

## COVID-19 coronavirus FAQ updated 4/02/2020

### **How do workers file for Unemployment Insurance benefits?**

Claims are filed online using the Claimant Self Service (CSS) portal at [ui.nv.gov](http://ui.nv.gov). The telephone claim center is available *only* if they are not able to file online. Staff assisted filing is available, but they may experience excessive wait times due to the current high volume.

### **Will there be any special considerations taken for those filing as a result of the COVID-19 on my contributions rate?**

We are waiting on guidance for the US Department of Labor. Until such a time, normal procedures will be followed.

### **Will my experience record be charged for claims filed as a result of COVID-19?**

We are waiting on guidance for the US Department of Labor. Until such a time, normal procedures will be followed.

### **How will this affect reimbursable employers?**

We are waiting on guidance for the US Department of Labor. Until such a time, normal procedures will be followed.

### **How do we respond to the Division if our offices are closed?**

Employers are encouraged to use the [Employer Self-Service ESS](#) online system to communicate with the Division. Additional information pertaining to the electronic filing can be found under Help and Resources by selecting the [Tips for Using the New System](#) link.

### **How do employees end their claims after they return to work?**

If they have returned to work, they can simply stop filing their weekly claims. It is not necessary to contact the Division to stop benefit payments.