



Nevada Unemployment Insurance for EMPLOYERS

COVID-19 coronavirus FAQ **updated 3/20/2020**

How do workers file for Unemployment Insurance benefits?

Claims are filed online using the Claimant Self Service (CSS) at ui.nv.gov. The telephone claim center is available *only* if they are not able to file online. Staff assisted filing is available but they may experience excessive wait times due to the current high volume.

Will there be any special considerations be taken for those filing as a result of the COVID-19 on my contributions rate?

We are waiting on guidance for the US Department of Labor. Until such a time, normal procedures will be followed.

Will my experience record be charged for claims filed as a result of COVID-19?

We are waiting on guidance for the US Department of Labor. Until such a time, normal procedures will be followed.

How will this affect reimbursable employers?

We are waiting on guidance for the US Department of Labor. Until such a time, normal procedures will be followed.

How do can we respond to the Division if our offices are closed?

Employers are encouraged to use [SIDES E-Response](#) and the [Employer Self-Service ESS](#) online system to communicate with the Division. Additional information pertaining to the electronic filing can be found under Help and Resources by selecting the [Tips for Using the New System](#) link.

How do employees end their claims after they return to work?

If they have returned to work, they can simply stop filing their weekly claims. It is not necessary to contact the Division to stop benefit payments.