

**EMPLOYMENT
SECURITY DIVISION**

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PRESS RELEASE

**For Immediate Release
December 10, 2020**

State updates to Unemployment Insurance website will debut new look and improved navigation on UI claimant and employer login screens

CARSON CITY, NV - The Nevada Department of Employment, Training and Rehabilitation (DETR), will be performing updates to its unemployment insurance (UI) website, ui.nv.gov, to improve the security of the site resulting in some visual changes to Claimants (CSS) and Employers (ESS) login screens.

The updates will be implemented on Saturday, December 12th from 6 AM to midnight. During this time, individuals will not be able to file claims or access the resource materials. Filers are encouraged to visit the site after midnight Saturday night. This maintenance will not impact the Pandemic Unemployment Assistance (PUA) site (EmployNV.gov) and individuals filing PUA claims online will not be affected.

Individuals using ui.nv.gov will see two major changes on the site:

- The type on the sign-in page changed from red to black to make content easier for claimants and employers to read and note necessary information/instructions for filing.
- Claimants and employers can now enter their username and password on one screen (first page), instead of having to utilize two screens to the enter required login information.

Individuals should navigate to the following websites to access the new login screens:

- Claimants: <http://ui.nv.gov/css.html>, in the upper right-hand corner click on “Existing Claimant Sign In”
- Employers: <http://ui.nv.gov/ess.html>, in the upper right-hand corner click on “Existing User Sign In”

“We are constantly looking at ways to improve our system to meet the ongoing demand and improve the claims filing,” said DETR Employment Security Division Administrator Lynda Parven. “We know how critical unemployment insurance benefits are to hard-working Nevadans who have lost their jobs, which is why we continue to work to address, update and improve our UI system.”

To file for unemployment in the State of Nevada, please use the online application available 24/7 at <http://ui.nv.gov/css.html>. People unable to file online may file via telephone by calling a UI Claims Call Center between 8 a.m. and 8 p.m., Monday through Friday and Saturday between 8 a.m. and noon. Northern UI Call Center: (775) 684-0350; Southern UI Call Center: (702) 486-0350; Rural areas and Out-of-State: (888) 890-8211. Claimants are encouraged to file their UI claims online filing during non-peak hours, such as early mornings, at night or weekends is also highly recommended. To continue to receive benefits, claimants must file weekly.

All filers, whether new or returning, are encouraged to record their log-in information in a safe location for later reference. It is also encouraged that filers have their employer history updated and on hand before undertaking the online filing process.

For additional UI resources and updates please visit <http://ui.nv.gov/css.html> and DETR’s COVID-19 webpage at: <https://detr.nv.gov/Page/Coronavirus>. Additionally, online tutorial videos are also available in both English and Spanish and can be viewed on the [Nevada Unemployment Insurance](#) YouTube page.

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ABOUT DETR: The Department of Employment, Training & Rehabilitation (DETR) is the state’s lead workforce development agency. It consists of divisions that offer workforce related services, job placement and training, services for people with disabilities, investigation of claims of discrimination, unemployment insurance benefits, labor market data and more. Many of these services are provided through Nevada JobConnect career centers and in cooperation with its community partners.