

Bank of America debit MasterCard



Nevada's method of payment is a prepaid debit MasterCard. See example above

The Bank of America prepaid debit MasterCard is the easiest and fastest way to receive your unemployment insurance payments. Nevada's Employment Security Division (ESD) will post your payments to your personal Bank of America prepaid debit MasterCard account for your convenience. You are not allowed to spend more than the amount of funds posted to your account.

Benefits of the Bank of America Debit MasterCard:

- Pay for all types of purchases quickly and easily.
- Access to your funds anywhere debit MasterCard cards are accepted.
- Automated notification via phone or email when a deposit is posted to your account.
- Transfer unemployment benefits from your debit MasterCard directly into your checking or savings account.
- Contact the customer service toll-free number, 1-888-339-8569, to answer questions and obtain your balance.
- Web access to your account and personal transaction history.
- The debit MasterCard expires after 3 years.

For additional information regarding the debit MasterCard see ui.nv.gov Benefits Handbook or visit www.bankofamerica.com/nevadauidebitcard.

[FAQ's- UI Debit MasterCard Program](#)

[Nevada Unemployment Insurance Debit Card Fee Disclosure and Other Important Disclosures](#)

INTERNETHELP@detr.nv.gov

By phone: (775) 684-0427 (during regular business hours)

*When reporting specific claim problems via email, please include your full name and only the last four digits of your social security number.
Thank you*

Nevada Department of Employment, Training & Rehabilitation (DETR)
500 E. Third Street
Carson City, NV 89713

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