



Telephone Claims Center Hours of Operation



Claim Filing Hours: Monday-Wednesday 8:00a.m. to 6:00p.m.
Customer Service Hours: Monday-Wednesday 8:00a.m. to 6:00p.m.
And Thursday-Friday 8:00am to 5:00pm

Staff assisted claim filing through the Call Center is now available Monday through Wednesday only; general information calls will be accepted Monday through Friday. Claimants are encouraged to use our callback feature. Claimants are further encouraged to file new claims, reopen existing claims, and file weekly claims through the easy-to-use UInv online self-service claim filing system. Claimants can register to use the UInv self-service system by accessing ui.nv.gov. In addition to claim filing, the UInv self-service system allows users to easily track UI benefit payments, receive general information regarding claim status, check remaining claim balance, and access 1099G tax forms.

Northern Nevada -- (775) 684-0350
Southern Nevada -- (702) 486-0350
Rural Nevada & Out-of-State -- (888) 890-8211